

Terms & Conditions

Privacy Policy.

BRB Systems USA Co. will keep your personal information secure and private. Your contact information will not be sold or otherwise given to any other party without express permission from yourself.

Order Policy.

BRB Systems USA Co. reserves the right to decline your order, in part or whole, at any time after receipt of your order for any reason.

Acceptable Forms Of Payment.

Company checks, personal checks, cashier's checks or electronic bank transfer are all accepted in US Dollars.

A period of 10 days after receipt of either a company check or personal check is required to confirm clearance of the funds before the order will be processed. For any returned check there will be a \$25.00 fee.

When a cashier's check is received your order will be processed.

For electronic bank transfer, confirmation of delivery of funds to our bank will be required before your order is processed.

Visa, MasterCard and Discover credit cards are accepted. There is no surcharge for payment with a credit card. When your order is processed your credit card will be billed.

To make payment by credit card please provide; the name on the card, card number, expiration date, 3 digit security code (found on the card rear) and the billing address for the card.

Inaccuracy in any of these details will delay processing of your order.

In certain circumstances and totally at the discretion of BRB Systems USA Co. credit may be extended to the purchaser. Payment terms may vary between 'Due upon receipt' and 'Net 30 days' and will be clearly marked on the invoice. Failure to settle any outstanding balance within this period will be subject to a 1.5% interest charge every 30 days and likely result in credit being denied in the future.

Taxes.

BRB Systems USA Co. will charge the customer any applicable taxes for orders within Pennsylvania.

For orders from other states the customer is solely responsible for the payment of any due taxes.

Shipping Policy.

Processing and shipping of your order is carried out in an 'as received' manner. Once payment has been verified we make every effort to ship your order within 48 hours, excluding weekends and holidays. However BRB Systems USA Co. offers no guarantee that shipping will take place within this time period. If there is likely to be a significant delay in shipping time you will be contacted to inform you so.

You may cancel your order at any time before shipping takes place.

If a product is out of stock your product will ship as soon as it is available.

Any stated delivery time for your order is an estimate based on the information provided by the shipper and is not guaranteed by BRB Systems USA Co.

Returns Policy.

Return of products that are defective due to defects in manufacturing or workmanship are accepted for 30 days from the date of purchase if the goods are returned in absolutely unmarked condition. The cost of shipping the items to be returned is the responsibility of the customer. Once received and checked for defects a return payment will be made to the customer.

Warranty.

BRB Systems USA Co. - Limited Warranty (USA Only).

This BRB Systems USA Co. product, supplied in the original packaging to the original purchaser, is warranted by BRB Systems USA Co. against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) Year Parts and Labor.

This limited warranty begins on the original date of purchase and is valid only on products purchased and used in the USA.

This warranty will terminate automatically prior to its stated expiration if the original purchaser sells or transfers the product to any other party.

BRB Systems USA Co. will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above.

All replaced parts and products become the property of BRB Systems USA Co. and must be returned to BRB Systems USA Co.

Replacement parts and products assume the remaining original warranty or ninety (90) days, whichever is longer.

This limited warranty covers defects in materials and workmanship encountered in normal use of this product and shall not apply to defects or injuries caused by the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; product alterations not authorized by BRB Systems USA Co.; cosmetic damage or exterior finish; accidents; neglect; fire; water damage; vermin or insect infestation; lightning or other acts of nature; use of products, equipment systems, utilities, services, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by BRB Systems USA Co. which damage this product or result in service problems; incorrect electrical line voltage; fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the Instruction Manual. BRB systems USA Co. does not warrant uninterrupted or error-free operation of the product.

BRB Systems USA Co. shall not be liable for loss of revenue or profits, failure to realize savings or other benefits, or any other special, incidental or consequential damages caused by the use, misuse or inability to use this product, regardless of the legal theory on which the claim is based, even if BRB Systems USA Co. has been advised of the possibility of such damages. Nor shall recovery of any kind against BRB Systems USA Co. be greater in amount than the purchase price of the product sold by BRB Systems USA Co. Without limiting the foregoing, the purchaser assumes all risk and liability for loss, damage or injury to purchaser and purchaser's property and to others and their property arising out of the use, misuse or inability to use this product sold by BRB Systems USA Co. not caused directly by the negligence of BRB Systems USA Co.

To receive warranty service contact BRB Systems USA Co. for problem determination and service procedure. If it is determined that the product requires warranty service, ship the product, in it's original packaging or it's equivalent, together with proof of purchase, prepaid insured to BRB Systems USA Co.

Products repaired or replaced under warranty will be returned to you, within a reasonable time, freight prepaid.

To obtain warranty service contact BRB Systems USA:

brbsystemsusa@yahoo.com or call 412 7732128